



1/23 3623

Appl. No. 09/778,311

Confirmation No. 5646

Applicant : Kevin Callahan, et al.

Filed : February 7, 2001

Title : METHODS AND APPARATUS  
FOR SCHEDULING AN IN-  
HOME APPLIANCE REPAIR  
SERVICE

TC/A.U. : 3623

Examiner : Jonathan G. Sterrett

Docket No. : 086399-9030-00

Customer No. 23409

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I, Mary A. Hietpas, hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date of my signature.

Mary A. Hietpas

April 29, 2005

Date of Signature

## AMENDMENT

Sir:

This communication responds to the Office action mailed February 1, 2005, and is filed within the three-month period for response. In the event Applicants have overlooked the need to request an extension of time, please consider this a request for the same. Charge or credit Deposit Account No. 13-3080 with any shortage or overpayment of the fees associated with this communication.

Please amend the application as follows:

Amendment to the Abstract is shown on page 2.